



An Update from the Broward County COVID-19 JIC – January 4, 2021

## Broward JIC Snapshot #7: Scheduling a Vaccination Appointment by Phone

### EASY NEW WAY TO SCHEDULE A VACCINATION APPOINTMENT!

The Florida Department of Health in Broward (DOH-Broward) is now included in the State's COVID-19 vaccine telephone appointment scheduling system. Appointments for COVID-19 vaccination sites operated by DOH-Broward can be scheduled using the new system starting immediately. Seniors age 65+ and frontline healthcare workers can call 866-201-6313 to request an appointment. For those requiring TTY access, the number is 833-476-1526.

When people call the appointment number, they will be asked via an automated system to enter information using their telephone keypad. Live agents will call people back to make appointments until all current appointments are filled.

People who receive their first dose of COVID-19 vaccine at DOH-Broward sites through this new appointment system will be asked to schedule their second dose through the new system.

People who received their first dose of COVID-19 vaccine at DOH-Broward sites without making an appointment in this new appointment system do not need to make an appointment for their second dose. They should return to the same site on the date written on their vaccination card at the same time as they arrived for their first dose. Other than these individuals receiving their second dose, no one will be served without an appointment.

### LATEST NEWS

- According to the Florida Department of Health Florida Shots database, through January 20, 2021: 85,313 individuals have received their first dose of vaccine; 14,777 have received the complete two-shot series; a total of 100,090 have been vaccinated. Targeted vaccine programs continue for front line health care workers and residents age 65+ in accordance with the Governor's directive.

### ONE YEAR AGO THIS MONTH...

- On January 30, 2020, the World Health Organization (WHO) declared a public health emergency of international concern related to COVID-19.
- On January 31, 2020, the United States Department of Health and Human Services declared that a public health emergency existed nationwide as a result of confirmed cases of COVID-19 in the United States.

### FOR MORE INFORMATION

*Snapshots* from the Broward County COVID-19 Joint Information Center (JIC) are now posted on the Broward County website. [View Previous Issues](#)

For DOH-Broward, visit [FloridaHealth.gov](https://www.floridahealth.gov); call 866-779-6121 or eMail [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

For Broward County, visit [Broward.org/Coronavirus](https://www.broward.org/Coronavirus); or call **COVID-19 Hotline** at 954-357-9500

*This update was prepared by Broward County ESF 14 – Public Information for the purpose of keeping elected officials, municipal contacts and key stakeholders informed about collaborative activities in our community to combat COVID-19. Questions, email [publicinfo@broward.org](mailto:publicinfo@broward.org).*

[Broward.org/Coronavirus](https://www.broward.org/Coronavirus)